

Dear Monachus Hotel & Spa Guests;

As Monachus Hotel & Spa; we respect and attach importance to the privacy of our guests' private lives. For this reason, we would like to give information about the Personal Data Protection Law (KVKK) in force in order to protect fundamental rights and freedoms in the usage of personal data.

Our guests are asked with personal data, personal and family data (name, surname, date of birth, mobile phone number, e-mail, gender, address, profession, education, marital status, license plate, identity information, accommodation, expenditure information, invoice) information, health data, food allergy, photos, name, surname and e-mail address of the relatives who can be reached in case of emergency, guest product information, guest arrival and departure dates, agency / company information, etc) at the hotel reception, website and call center. They can communicate to us in writing or electronically.

We process your personal data that you have shared with us in order to offer you a better service by customizing the products and services offered by our hotel according to your taste, usage habits and needs. We always store your data with confidence and for the purposes of booking, computing, advertising, marketing, promotion, business development, security, promotion, campaign notification, surveys, customer satisfaction surveys, as well as your business partners, suppliers (authorized or employees), We use the transfer and sharing with our shareholders, publicly authorized institutions and private individuals by taking the necessary measures for the purpose of providing our services and fulfilling our legal obligations. You can contact us at any time to find out the purpose of using your personal data, for which organization and for what purpose. You may request that your used information needs to be corrected or if it is incomplete or incorrectly recorded, provided that the conditions provided for by law are completed.

To send us your request and to get more information, you may visit www.monachushotels.com/kvkk and read about law number 6698.

Best regards.

SAĞ-TUR SAĞLIK TURİZM SAN. ve TİC. A.Ş. MONACHUS HOTEL & SPA

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